

Employment Opportunities – Telecommunications Technician

SUMMARY: This position is an hourly associate position and is responsible for the field installation and maintenance of telephone systems.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Must perform telephone installation and repair, meeting quality standards and Company practices. (Including outside facilities, frame and cross box and inside wire).
- Must perform installation, trouble shooting and repair of DSL up to and including the loading of the software on the PC and setting up Email, web browsing, etc.
- Must have a working knowledge of cable and cable terminals.
- Must be able to perform basic splicing (training will be provided).
- Utilize appropriate test equipment for trouble shooting POTS and DSL
- Must be able to learn new technologies with appropriate training.
- Must be able to work when needed and in all types of weather.
- Must maintain a professional image
- Must support and participate in promotion of Company products.
- Must have working computer knowledge in a Windows based environment, show that you can log on, log off, use windows, and get job assignments, sign off jobs, and do timesheets using Company provided programs with Company provided training by the end of the qualifying period.
- Must be able to work under pressure, handle stress and follow directions.
- Must perform any other duties assigned.

MINIMUM QUALIFICATIONS:

- Must have a valid driver's license.
- Must be physically fit to perform job (must be able to lift 80 lbs)
- Telecommunications wiring color-code competency.
- Must have good oral and written communications skills.
- Understanding of basic electricity
- Must demonstrate basic computer knowledge in a Windows environment, ex. use email, and browse internet.
- Must be able to work shifts, days, nights, evenings (depending on tour selection) and work overtime and emergency call outs.
- Education/Training Preferred:
 - Successfully completed training on applicable Avaya and Telrad Phone systems.

KNOWLEDGE, SKILLS AND ABILITIES:

- Two(2) years experience in telecommunications installation & Maintenance
- Excellent communication skills, written and verbal.
- Broad technical knowledge.
- Solid understanding of the Internet and web based applications.